Intune Enrolment Instructions for Android Devices

Table of contents

1

Pre-requisites for Intune Enrolment

Pre-requisites for Intune Enrolment

Minimum Android OS 7.0 or higher

Android Smartphones and Tablets with good internet connectivity (Wi-Fi or 5G/4G/3G)

Symantec VIP installed on a mobile device and registered with Vodafone. Refer **Symantec VIP Access** for registration procedure and refer **FAQs** around Symantec VIP.

Device should not be enrolled into any other MDM platform.
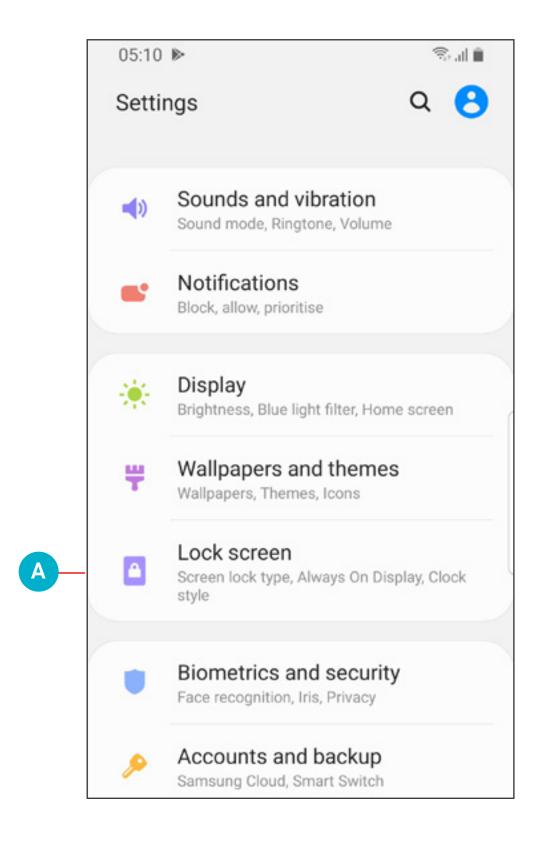
1. Pre-requisites for Intune Enrolment

User needs to set a SIX digit device PIN. No repeated numbers or sequences

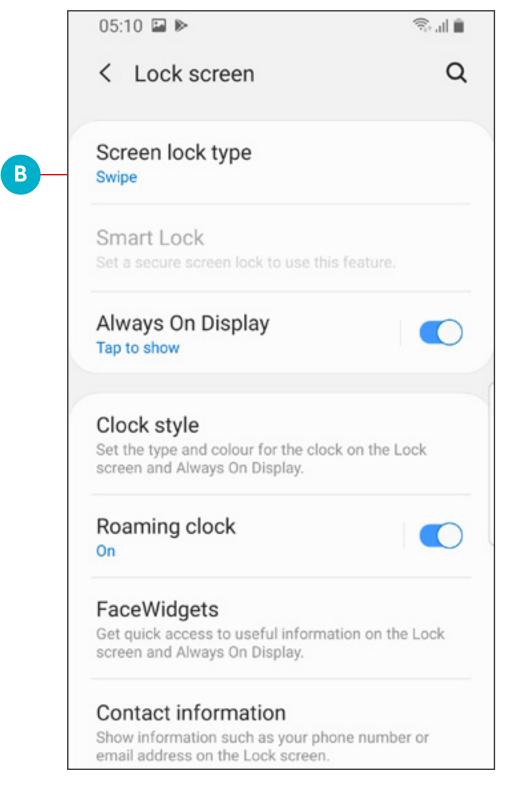**(A)** Go to device settings, Click on **Lock screen**

(B) Click on **Screen Lock Type**

(C) Click on **PIN**
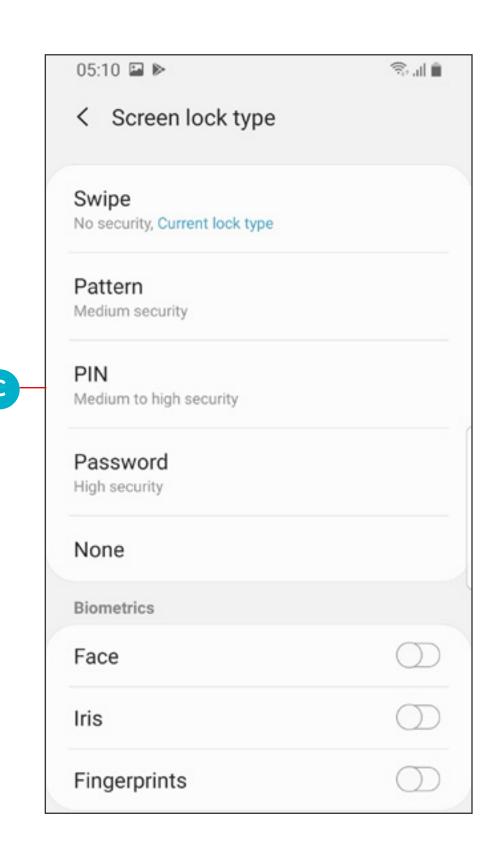

(!) Important Note

To set a Startup PIN, device PIN should be set first. If a user has signed/enrolled into Intune Company Portal then the user must deactivate/ remove profile and uninstall Intune Company Portal.

To De-activate, go to device settings-> security/Privacy-> Device Administrator-> Uncheck Intune Company Portal.

If you need IT support please use the **My IT self service** to raise a ticket, or contact your local **Customer Service Desk**.
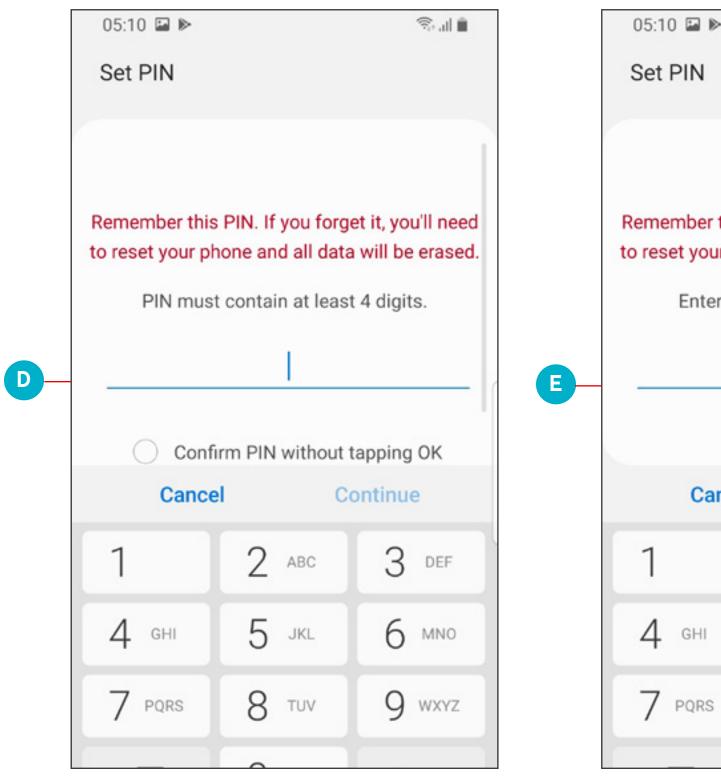
1. Pre-requisites for Intune Enrolment

D Enter a 6 digit **PIN**
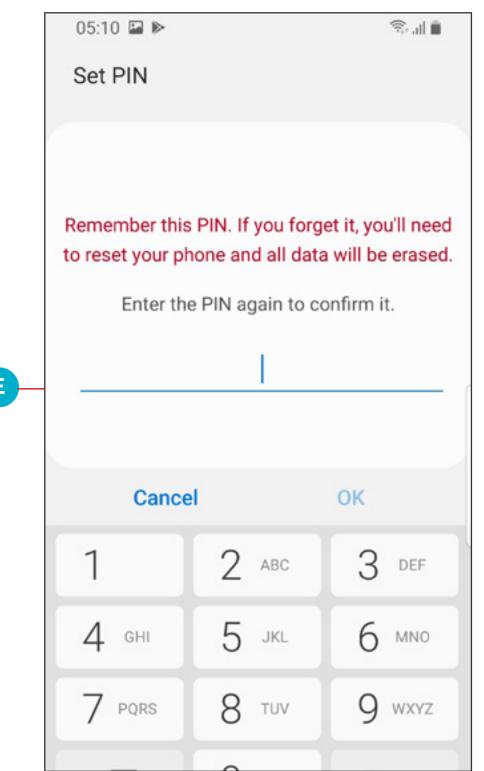
E **Re-enter** the PIN to confirm

F Click **Continue** to confirm setting up PIN
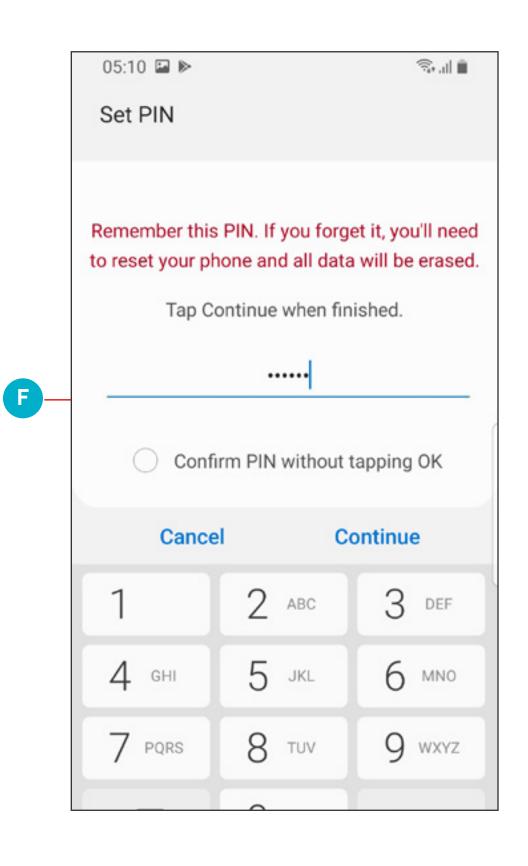

! Important Note

To set a Startup PIN, device PIN should be set first. If a user has signed/enrolled into Intune Company Portal then the user must deactivate/ remove profile and uninstall Intune Company Portal.

To De-activate, go to device settings-> security/Privacy-> Device Administrator-> Uncheck Intune Company Portal.

If you need IT support please use the **My IT self service** to raise a ticket, or contact your local **Customer Service Desk**.

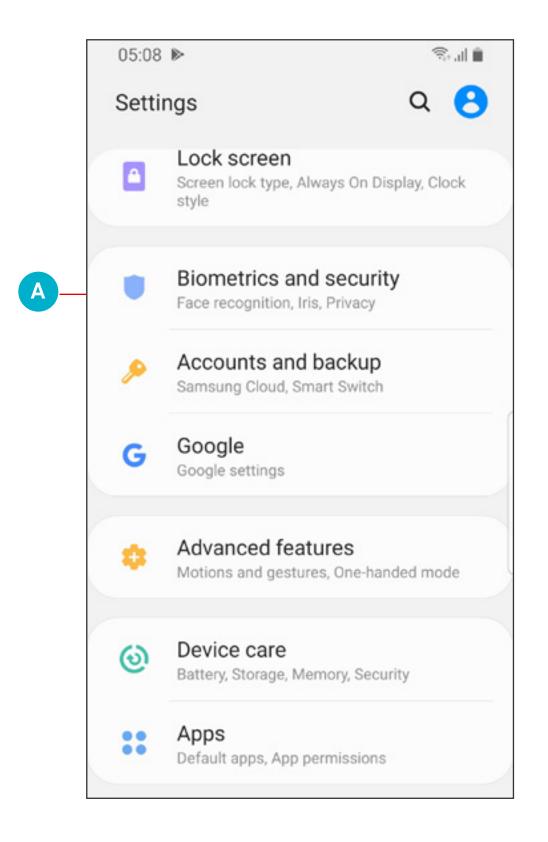# 2. Pre-requisites for Intune Enrolment for Android OS 8 and above

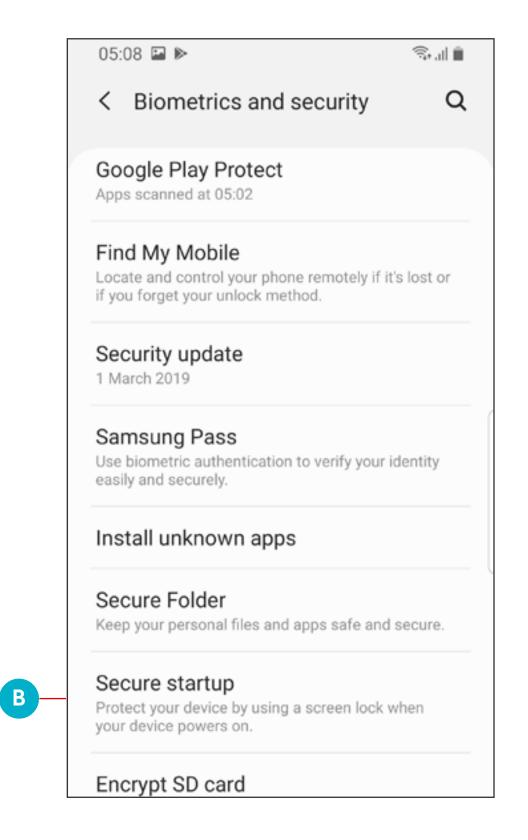User need to set a device **Boot Passcode** (for Samsung device Only)

A Go to device settings. Click on **Biometrics and Security**

B Click on **Security Startup**

C Set a SIX digit Startup **PIN**

🛈 **Important Note**

To set a Startup PIN, device PIN should be set first. If a user has signed/enrolled into Intune Company Portal then the user must deactivate/ remove profile and uninstall Intune Company Portal.

To De-activate, go to device settings-> security/Privacy-> Device Administrator-> Uncheck Intune Company Portal.

If you need IT support please use the **My IT self service** to raise a ticket, or contact your local **Customer Service Desk**.

2

MDM Enrolment

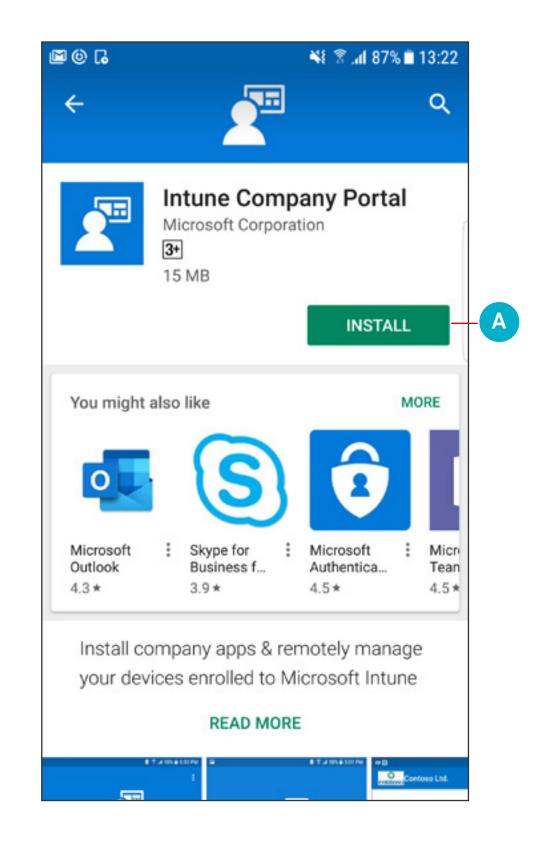On your device go to the **'Google Play Store'** and search **"Intune Company Portal"**

A Click **Install** to begin the download.

B Next open the app and click on **Sign in** to begin the enrolment process.
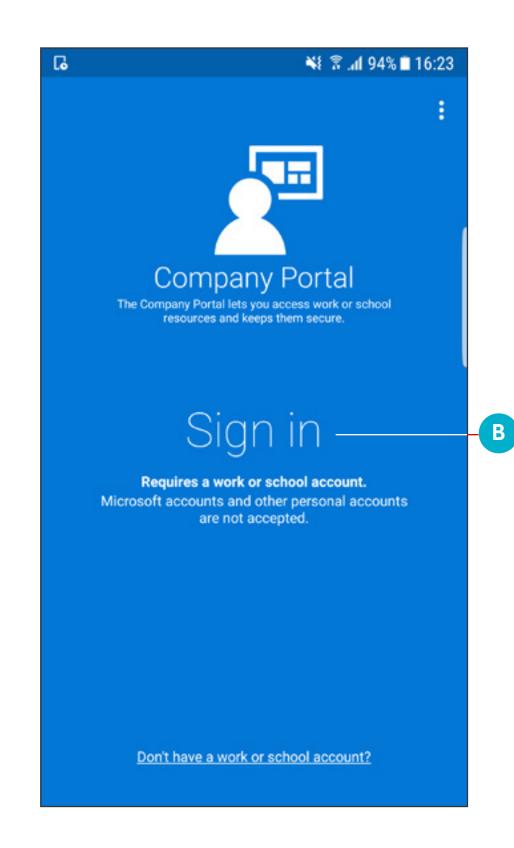
(!) **Important Note**

Before you start this enrolment you will need to un-enrol/remove any existing device management (like AirWatch).
To De-activate, go to device settings-> security/Privacy-> Device Administrator-> Uncheck Intelligent Hub to De-activate.

If you need IT support please use the **My IT self service** to raise a ticket, or contact your local **Customer Service Desk**.

Enter your Vodafone corporate email credentials.

A Enter Vodafone email, click **Next**

B Enter password, click **Sign In**

C Symantec VIP will send a Sign in request **approval notification** to your registered devices. You need to approve it.
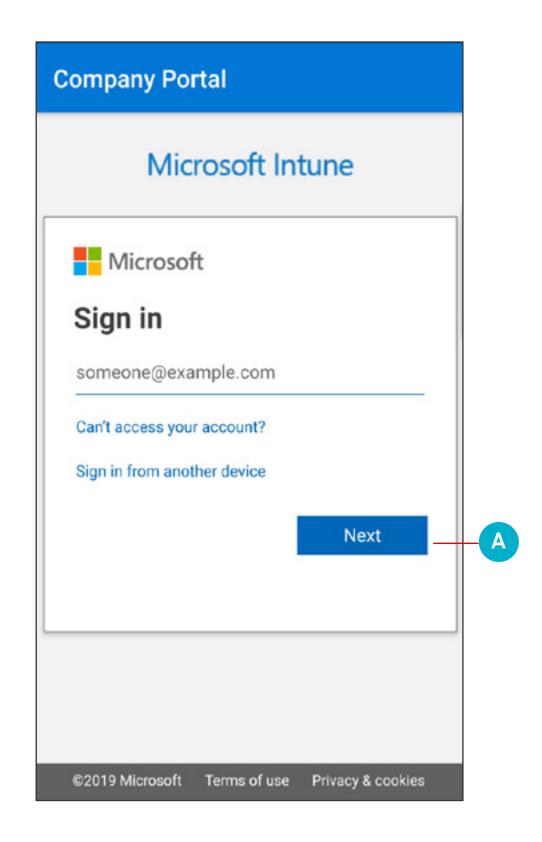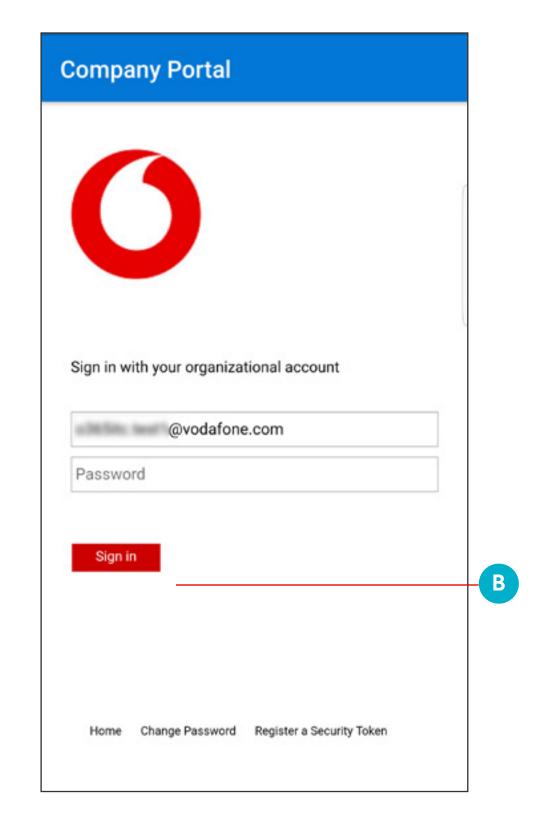
If you need IT support please use the **My IT self service** to raise a ticket, or contact your local **Customer Service Desk**.

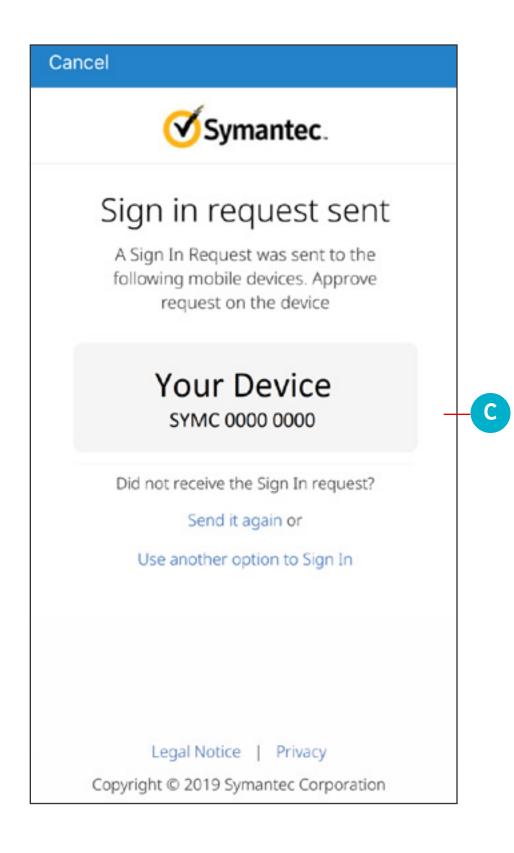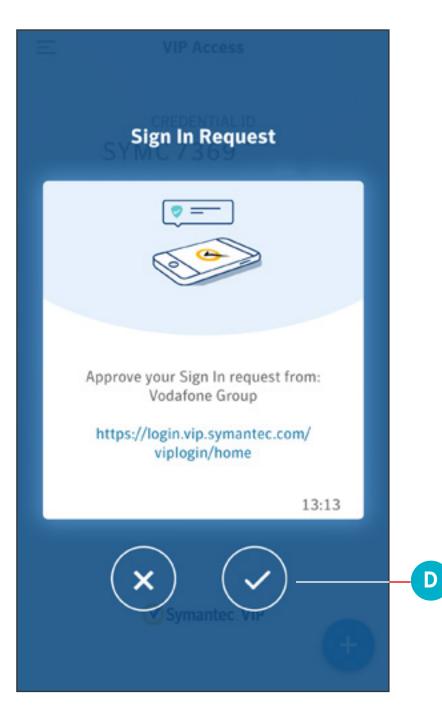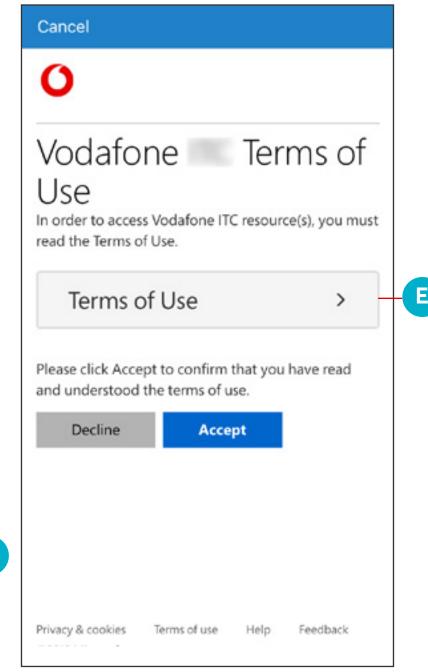Intune Enrollment Instructions | Version 1.1 | C2 - General   Table of contents   10

D **Accept** the prompt from Symantec VIP app.

E **Read and Accept** the Terms of Use

F After successful authentication, wait until you are signed into **Company Portal app**.

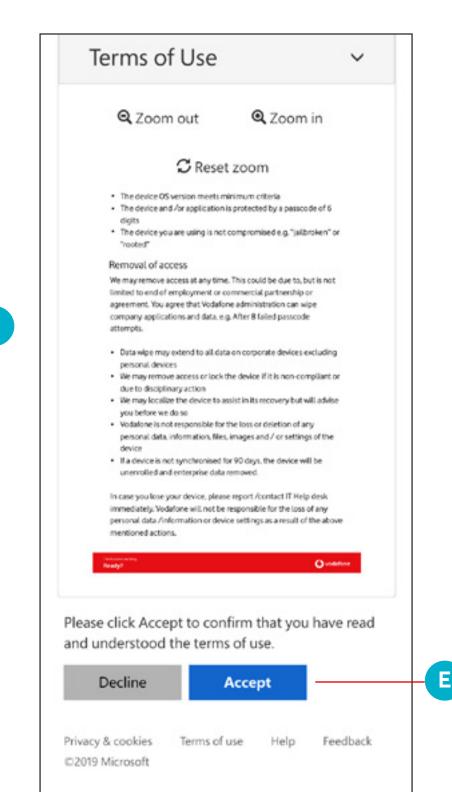### ⚠ Important Note

- Download **Vodafone End User Agreement** from here.

If you need IT support please use the **My IT self service** to raise a ticket, or contact your local **Customer Service Desk**.
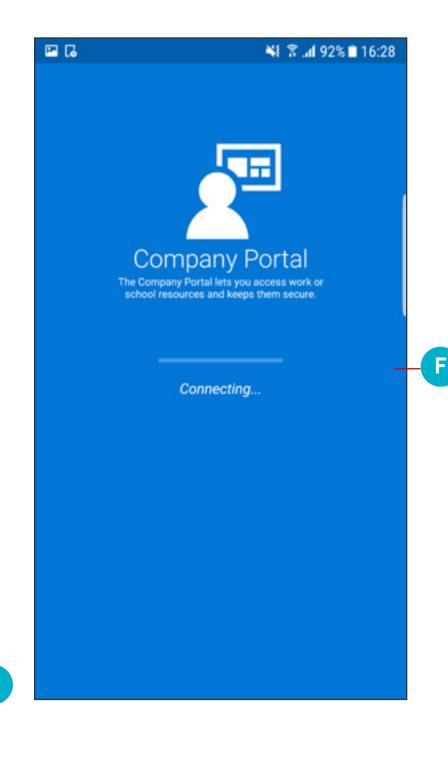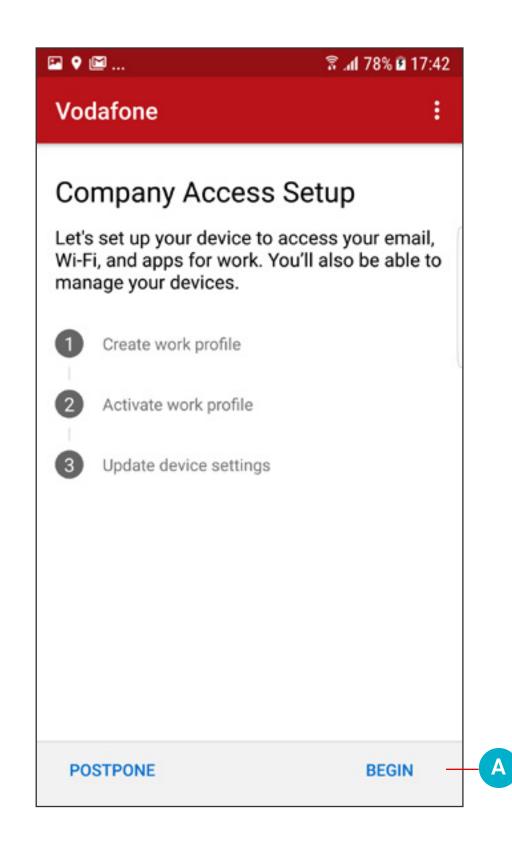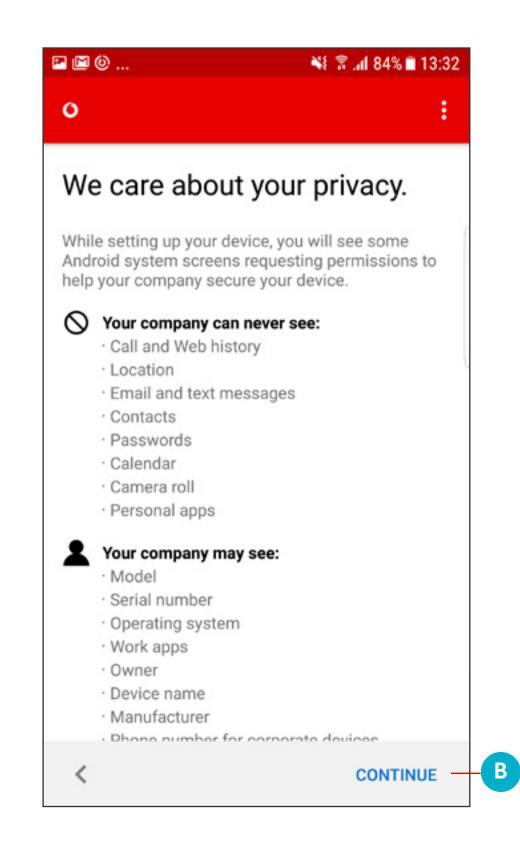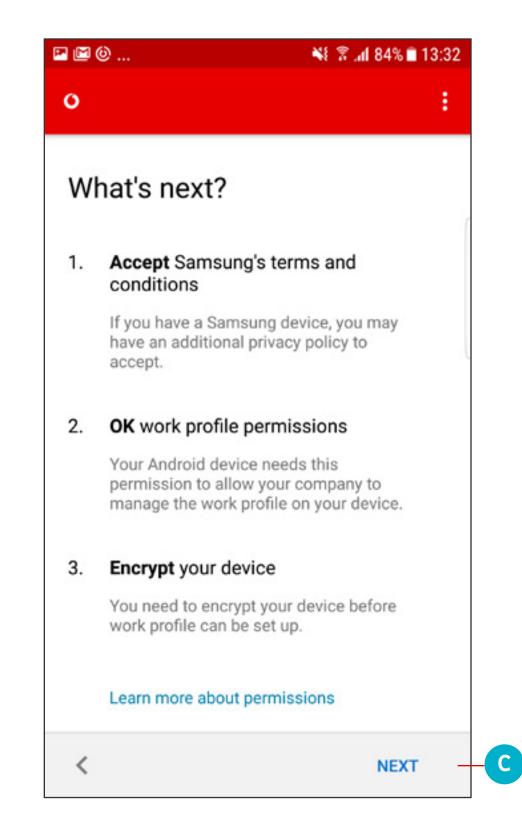
The first screen explains the steps/scope that will be needed to set up and manage your device.

A Click **Begin** to proceed

B The next screen explains what device information Vodafone IT will be able to see. Click **Continue** to proceed.

C Read the contents & click **Next** to proceed

Vodafone

Company Access Setup

Let's set up your device to access your email, Wi-Fi, and apps for work. You'll also be able to manage your devices.

1 Create work profile

2 Activate work profile

3 Update device settings

POSTPONE   BEGIN **A**

We care about your privacy.

While setting up your device, you will see some Android system screens requesting permissions to help your company secure your device.

🚫 **Your company can never see:**
· Call and Web history
· Location
· Email and text messages
· Contacts
· Passwords
· Calendar
· Camera roll
· Personal apps

👤 **Your company may see:**
· Model
· Serial number
· Operating system
· Work apps
· Owner
· Device name
· Manufacturer
· Phone number for corporate devices

CONTINUE **B**

What's next?

1. **Accept** Samsung's terms and conditions

If you have a Samsung device, you may have an additional privacy policy to accept.

2. **OK** work profile permissions

Your Android device needs this permission to allow your company to manage the work profile on your device.

3. **Encrypt** your device

You need to encrypt your device before work profile can be set up.

Learn more about permissions

NEXT **C**

⚠ **Important Note**

If you choose to 'Postpone' the setup process at this stage, you will need to start over from the step-1.

If you need IT support please use the **My IT self service** to raise a ticket, or contact your local **Customer Service Desk**.

Read the Terms and Conditions.

A Click **Agree** to proceed **(Only for Samsung devices)**
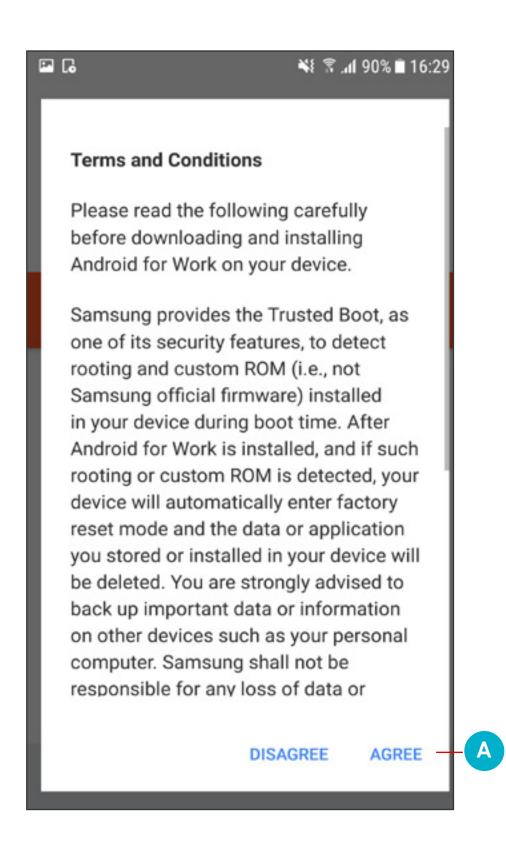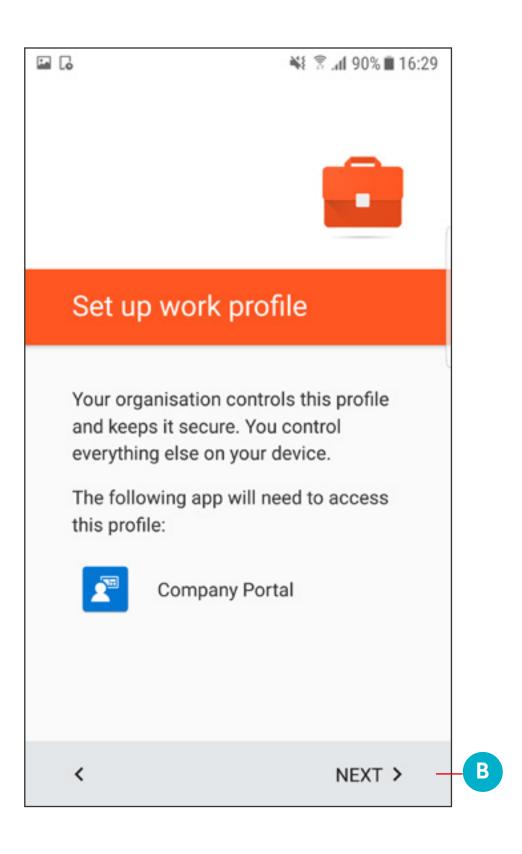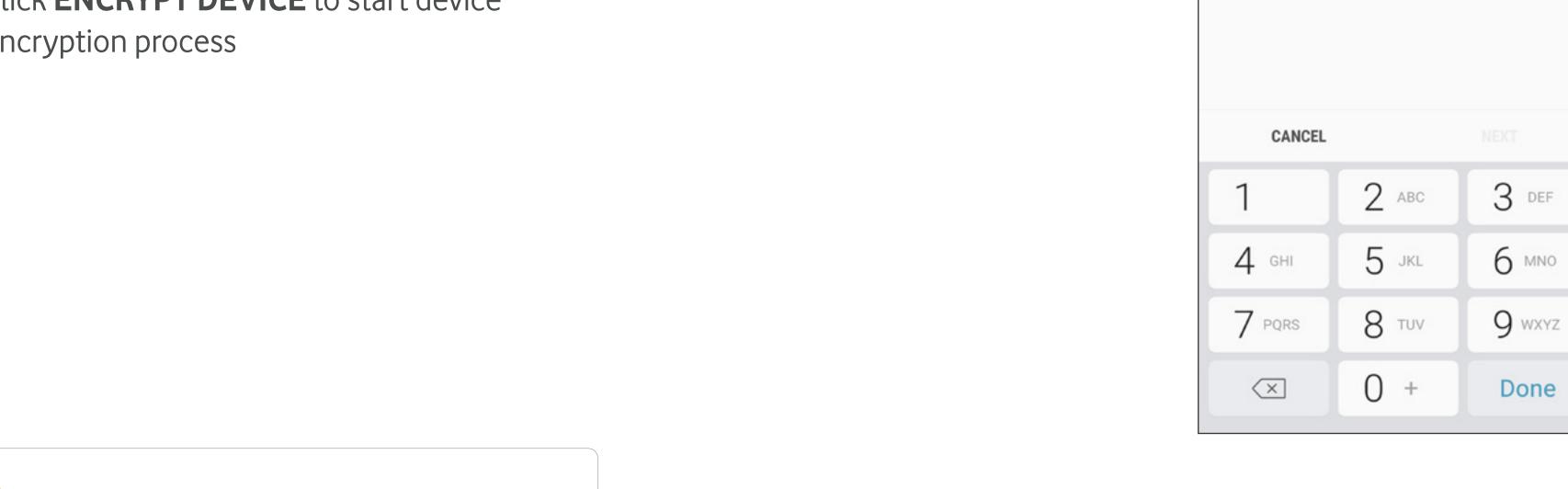
B Then Click **Next**

! **Important Note**

If you select 'DISAGREE' you will not be able to proceed. You must accept the 'Terms and Conditions' to progress the Intune Company Portal setup.
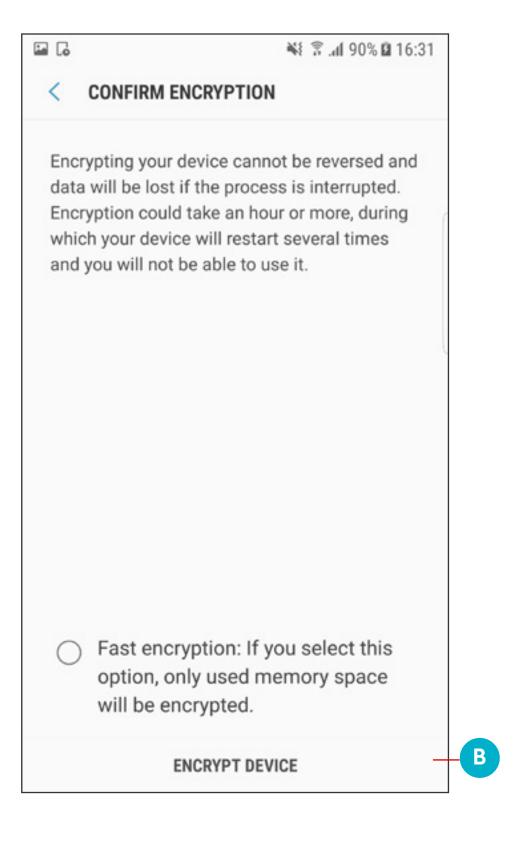
If you need IT support please use the **My IT self service** to raise a ticket, or contact your local **Customer Service Desk**.

You will need to encrypt your device to proceed.

A Click **ENCRYPT**
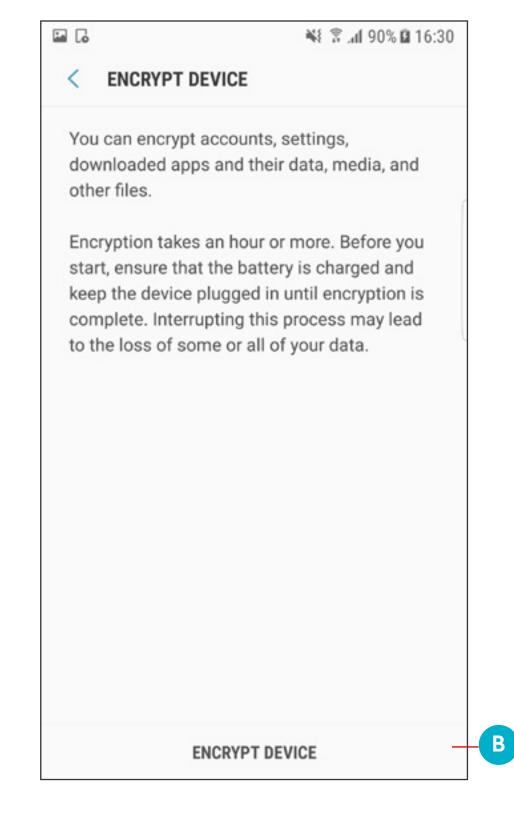
B Read the overview explaining what is encrypted on your device. Click **ENCRYPT DEVICE**

⚠ **Important Note**

It's important that your device must be fully charged during the encryption to prevent interrupting the process. You may keep the device connected to charger to avoid any interruptions.

If you need IT support please use the **My IT self service** to raise a ticket, or contact your local **Customer Service Desk**.

You will be prompted to input device PIN to confirm the encryption process.

A Enter the Device **PIN** (Refer pre-requisites on page 5)

B Click **ENCRYPT DEVICE** to start device encryption process
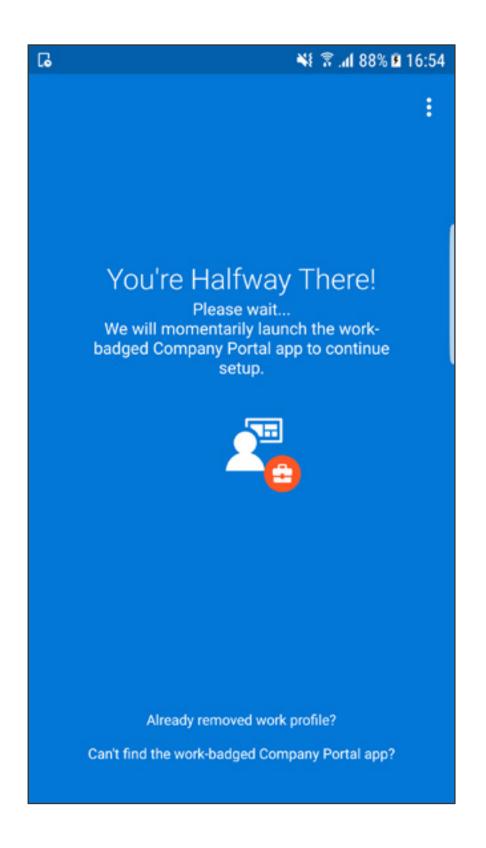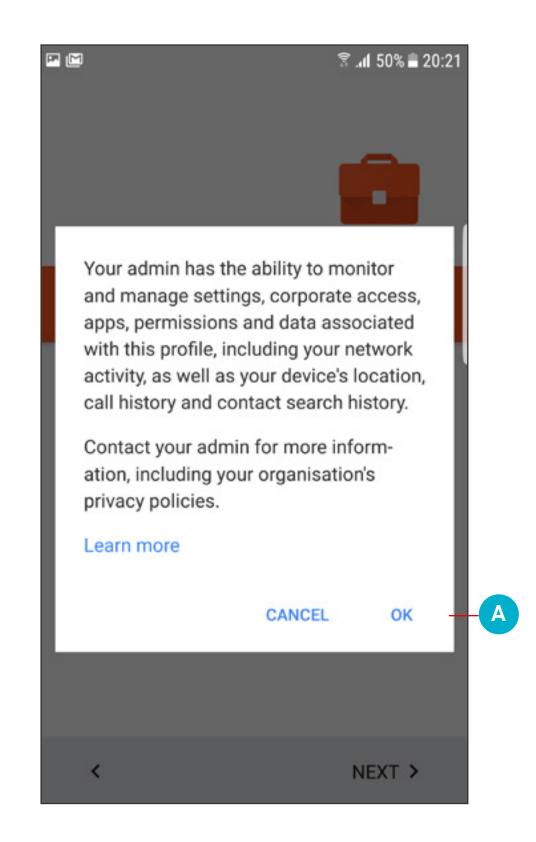

⚠️ **Attention**

Do not select 'Fast encryption' option (if prompted) as shown in the screenshot.

If you need IT support please use the **My IT self service** to raise a ticket, or contact your local **Customer Service Desk**.
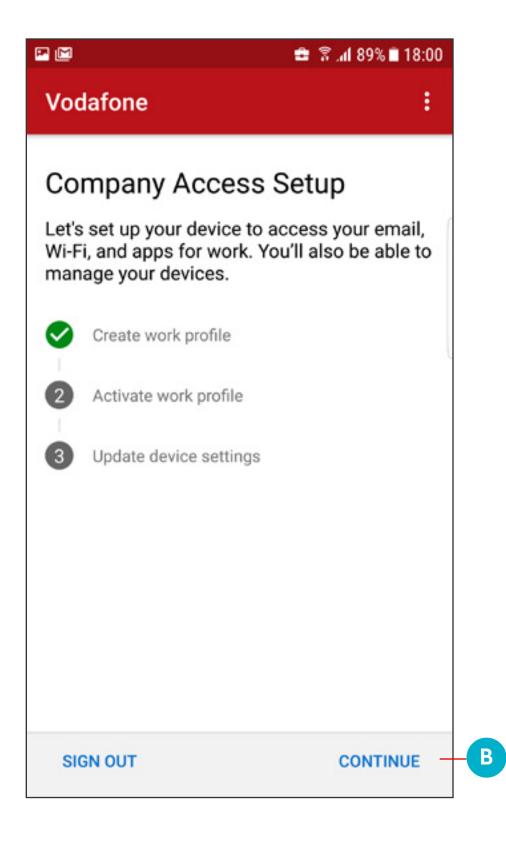
Once encryption is completed, the process start to create work profile.

A Click **OK** to proceed further

B The **green tick mark** indicate that the work profile is created, click **Continue** to Activate Work profile.
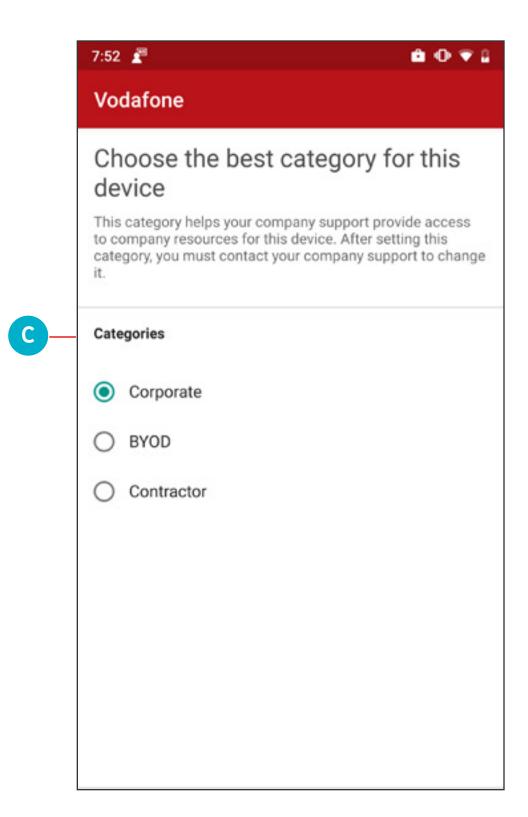
If you need IT support please use the **My IT self service** to raise a ticket, or contact your local **Customer Service Desk**.

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C From the **categories**, Choose the device type

If you need IT support please use the **My IT self service** to raise a ticket, or contact your local **Customer Service Desk**.

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You be prompted to set a PIN to continue, if already not set on the device.

A Select **PIN** at the first step.

B Create a 6 digit Complex PIN

C Re-enter the same 6 digit PIN

D Click done to confirm setting up PIN
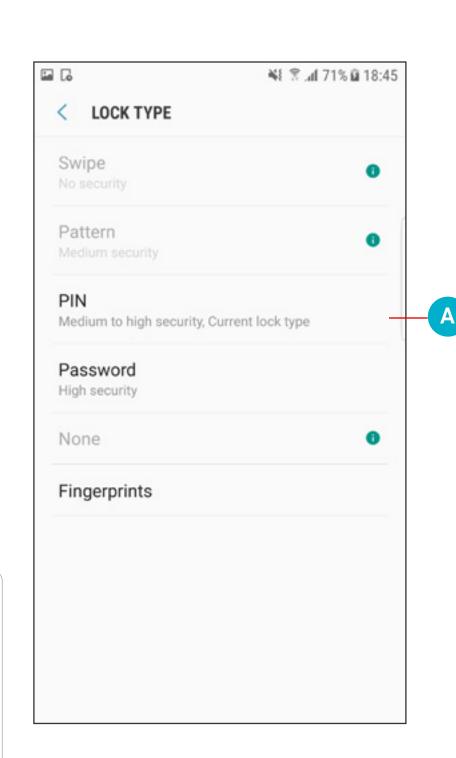
! **Important Note**
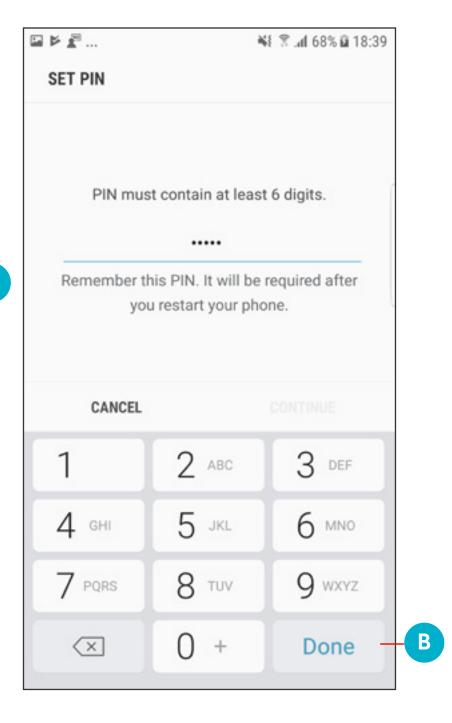
Remember this PIN. It will be required after you restart your phone. Please **DO NOT LOSE** this PIN. PIN cannot be simple like 123456.
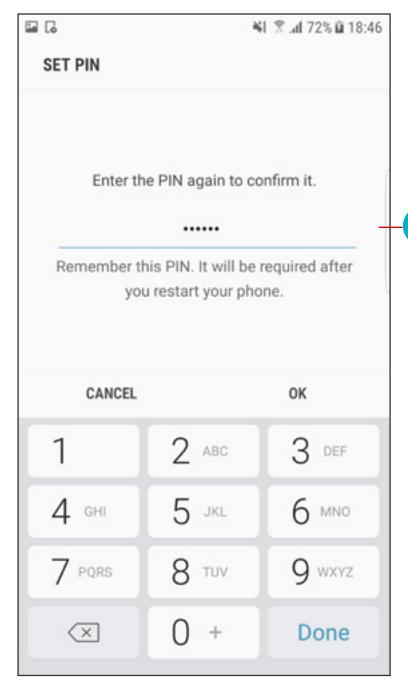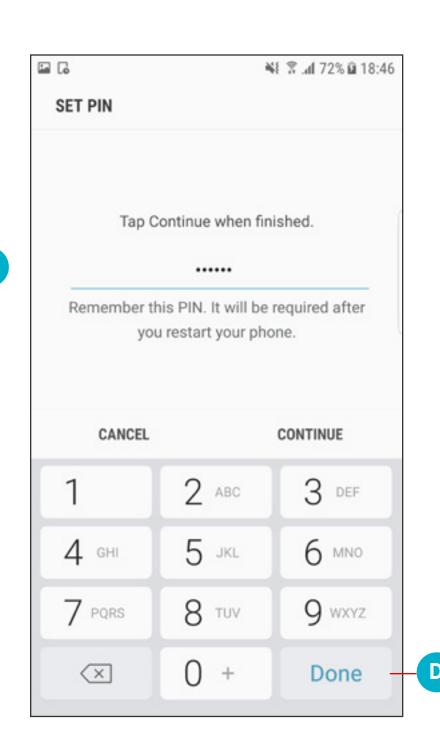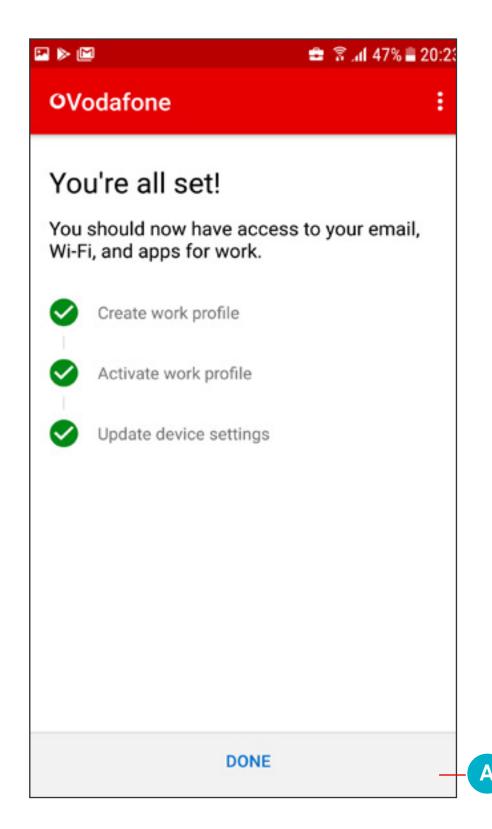
⚠ **Attention**

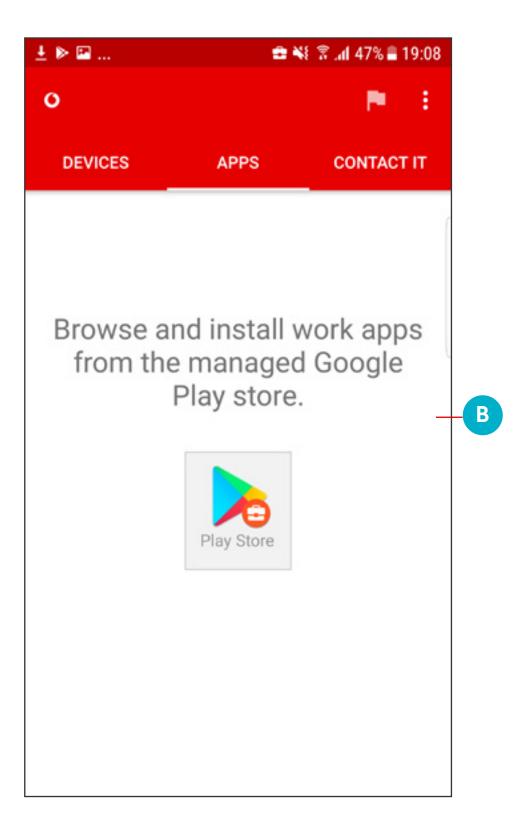You will be prompted if your PIN does not match Vodafone PIN compliance policy standard.

If you need IT support please use the **My IT self service** to raise a ticket, or contact your local **Customer Service Desk**.

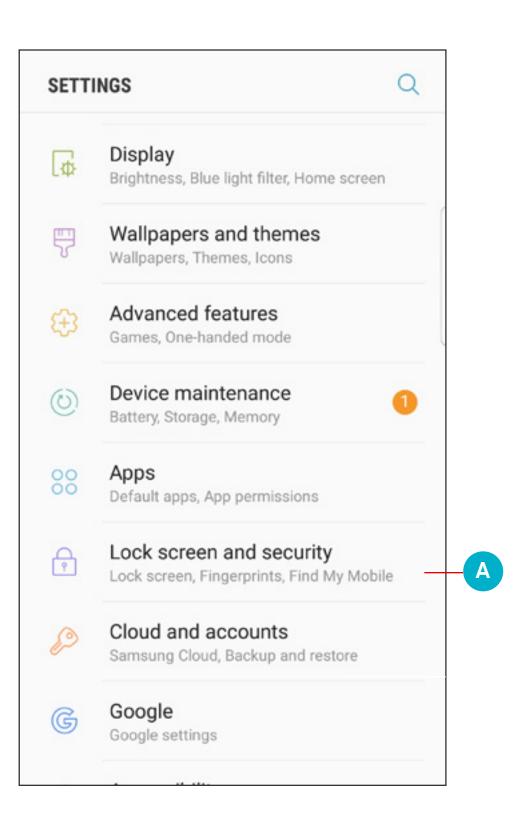Android Enrolment Instructions

A Click **Done** to Finish the enrollment process.

B At this stage, the mobile device is enrolled successfully. You may open Intune Company Portal and navigate to:
- "Devices" section to see you enrolled devices.
- "Apps" section to see apps. Apps tab will route you to work badged Play Store app.

If you need IT support please use the **My IT self service** to raise a ticket, or contact your local **Customer Service Desk**.
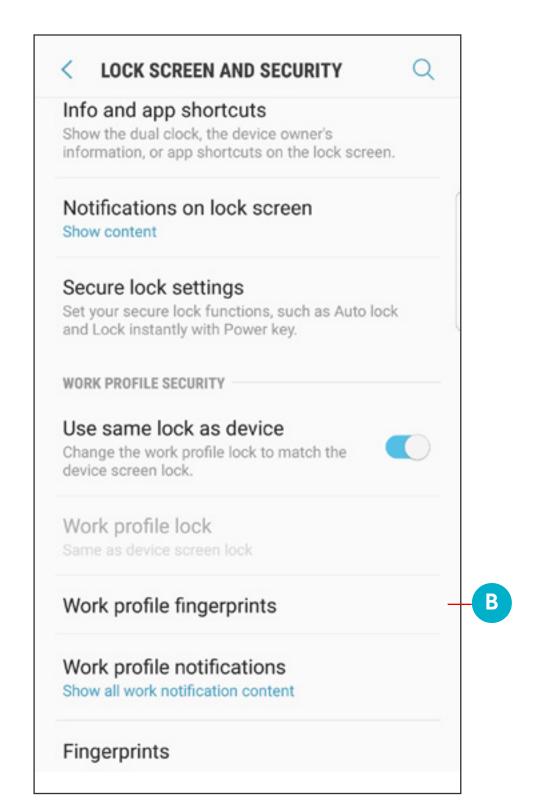
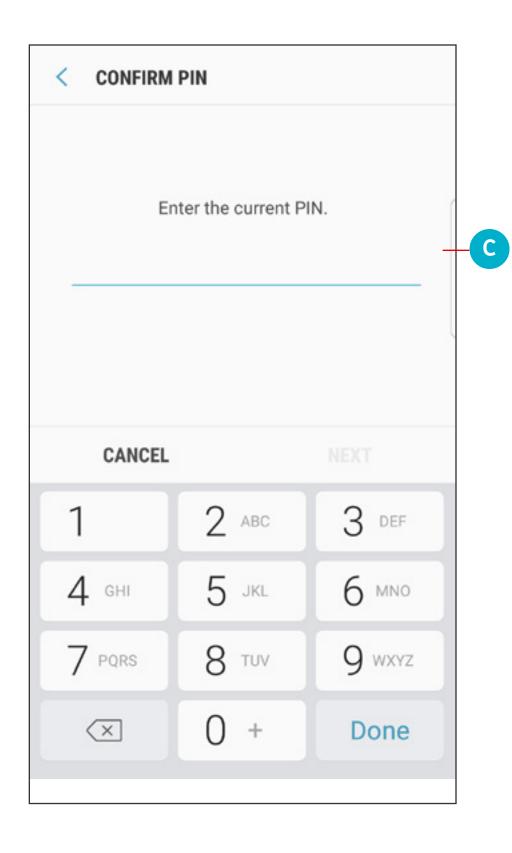To Enable the fingerprints for LOB apps, follow the below steps:

A Open device setting, Click on **Lock screen and security.**

B Click on **Work profile fingerprints.**

C Enter the password which user needs to set for Apps.

⚠ **Important Note**

Enabling fingerprint for work profile differ from one mobile device brand to another. As a sample we have given the above given steps for Samsung S8 device with OS v9.0.

If you need IT support please use the **My IT self service** to raise a ticket, or contact your local **Customer Service Desk**.
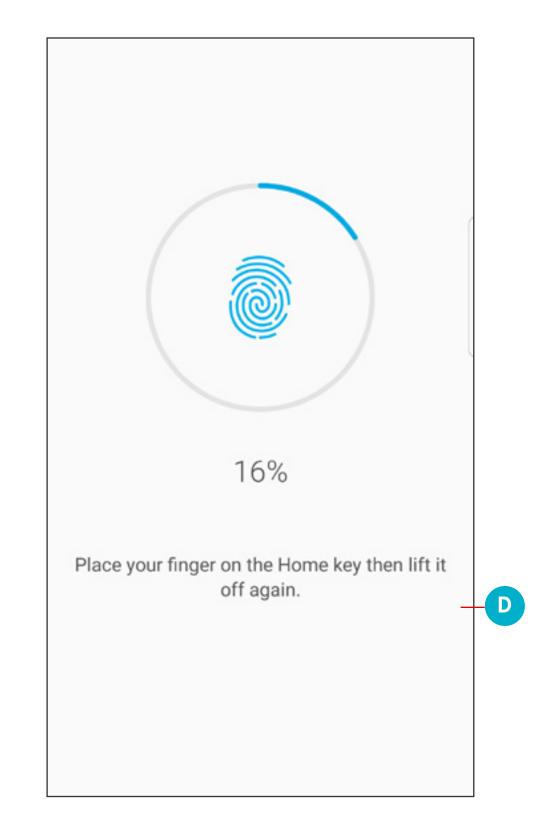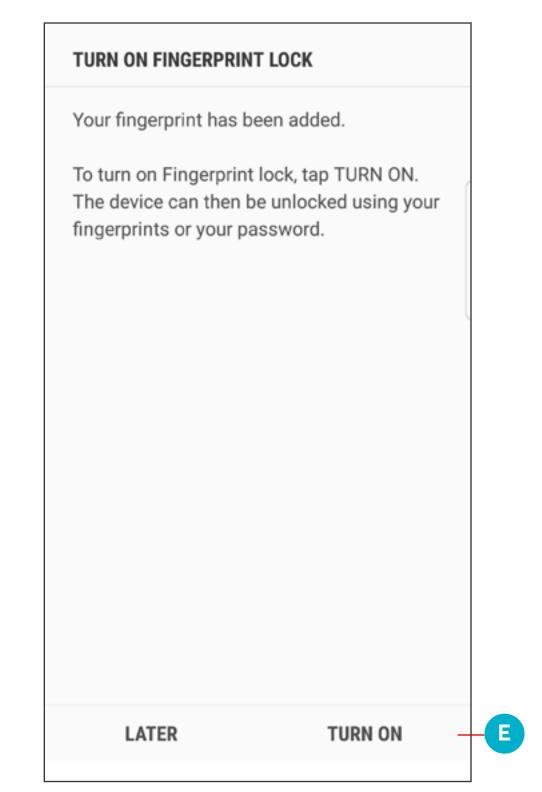
D Add your fingerprint in next step.

E Once fingerprint is added sucessfully, **Turn On** the fingerprint Lock.

16%

Place your finger on the Home key then lift it off again.

D

TURN ON FINGERPRINT LOCK

Your fingerprint has been added.

To turn on Fingerprint lock, tap TURN ON. The device can then be unlocked using your fingerprints or your password.

LATER   TURN ON   **E**

⚠ **Important Note**

Enabling fingerprint for work profile differ from one mobile device brand to another. As a sample we have given the above given steps for Samsung S8 device with OS v9.0.

If you need IT support please use the **My IT self service** to raise a ticket, or contact your local **Customer Service Desk**.
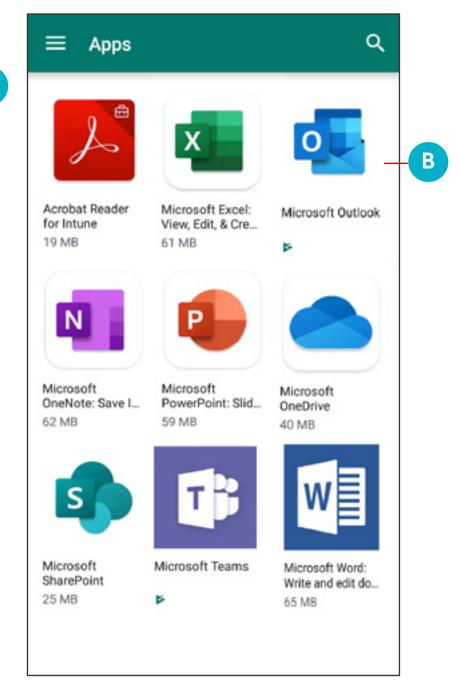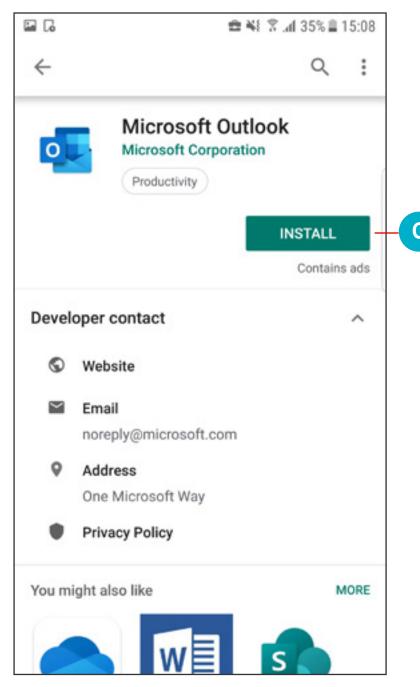
3

Outlook on Mobile - Configuration
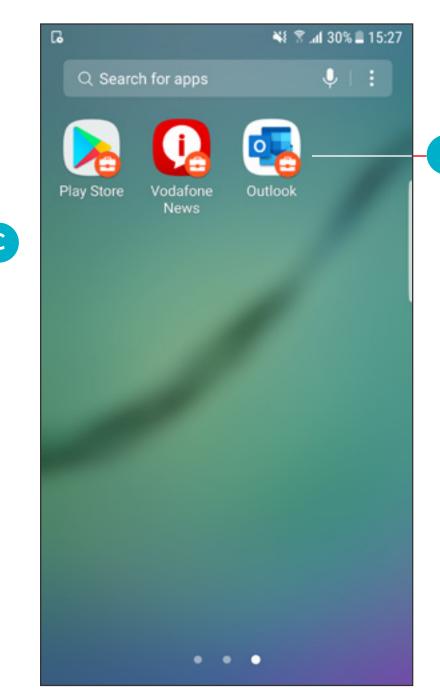
3.1 Outlook on Mobile App Installation

To install Outlook Android app

A Navigate to the **work-badged Play Store App**

B Search for **Microsoft Outlook** in play store

C Click **Install**

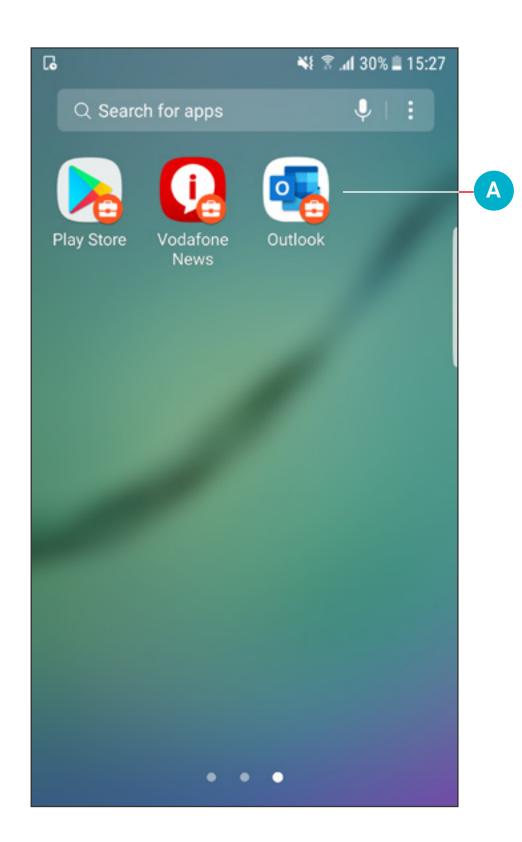**D** The managed Outlook app will appear on home screen

⚠️ **Attention**

If you already have Outlook app installed from Play Store, you need to uninstall it and then install it only from work-badged Play Store app.
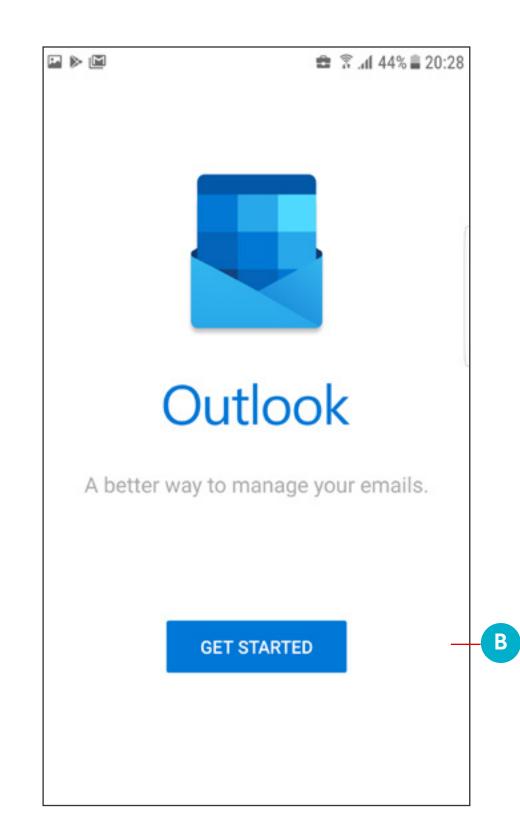
If you need IT support please use the **My IT self service** to raise a ticket, or contact your local **Customer Service Desk**.
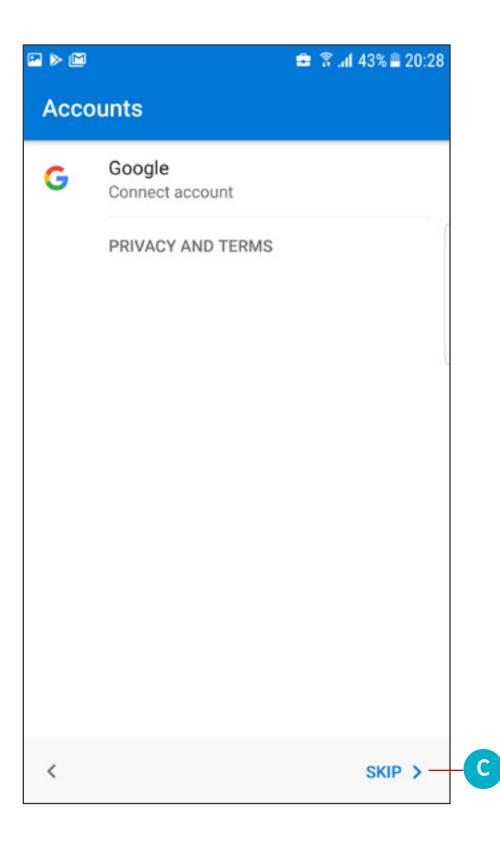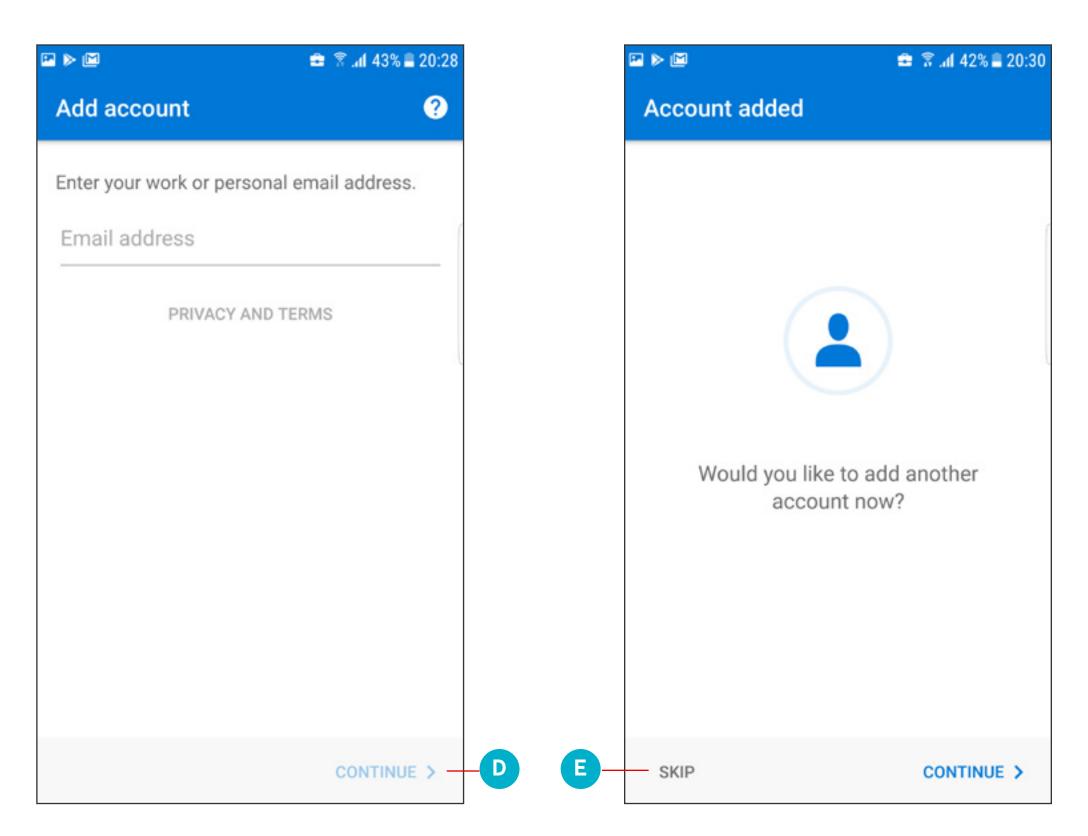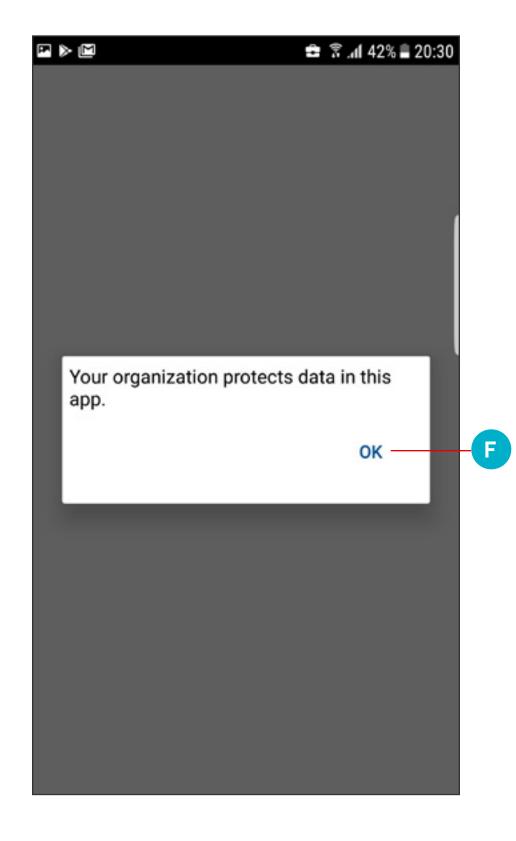
3.2 Outlook on Mobile App Configuration

To Configure Outlook Android app

A Open the **Outlook** app

B Click on **Get Started**

C Click on **Skip** and enter your **email address** on the next page

If you need IT support please use the **My IT self service** to raise a ticket, or contact your local **Customer Service Desk**.

D Click on **Continue** to proceed

E On the next screen if asked to add another account, click **Skip**

F Click **Ok**

If you need IT support please use the **My IT self service** to raise a ticket, or contact your local **Customer Service Desk**.

3.2 Outlook on Mobile App Configuration

G Now you will be able to receive emails once you have successfully signed into the Outlook app

Attention

When syncing email for the first time, some necessary security checks need to be performed to ensure your device and credentials meet security require- ments which may take up to 15 minutes. Please do not be concerned if the first sync takes some time to complete.

If you need IT support please use the **My IT self service** to raise a ticket, or contact your local **Customer Service Desk**.
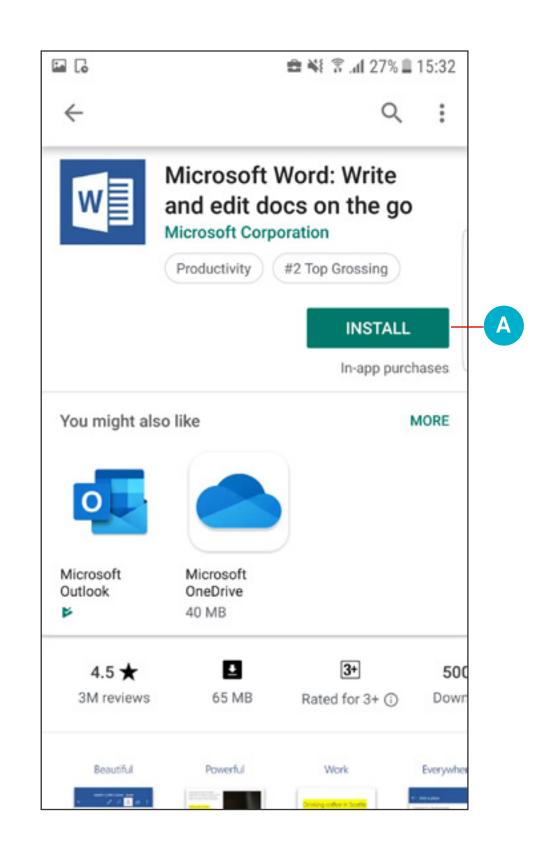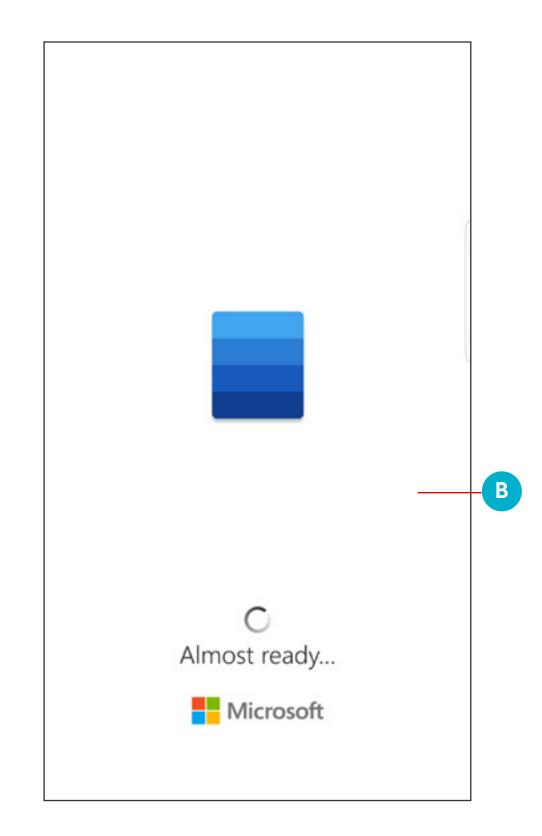
4

O365 & Apps Installation
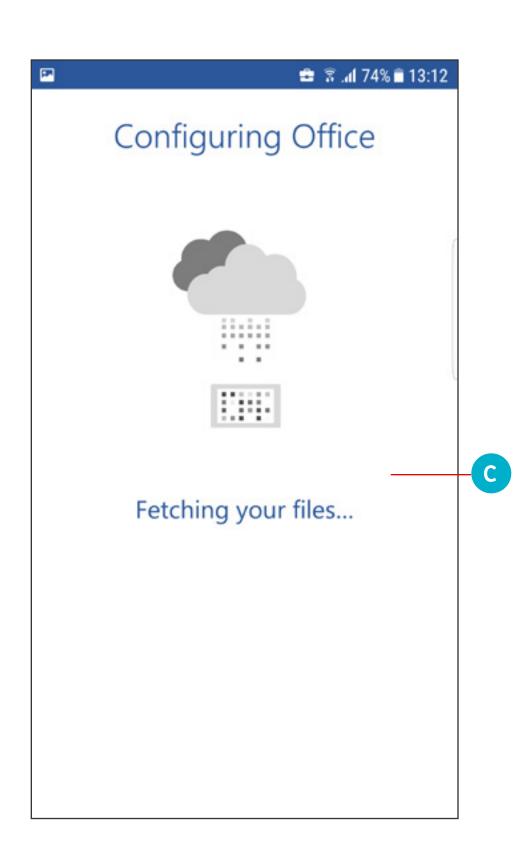
4. O365 & Apps Installation

Open the Managed Play Store to download the required apps

For Microsoft Word, follow the below steps:

A   **Search** Microsoft Word from managed play store, click **Install**

B   Click on **Allow** to grant access to your media, files on your device, if asked
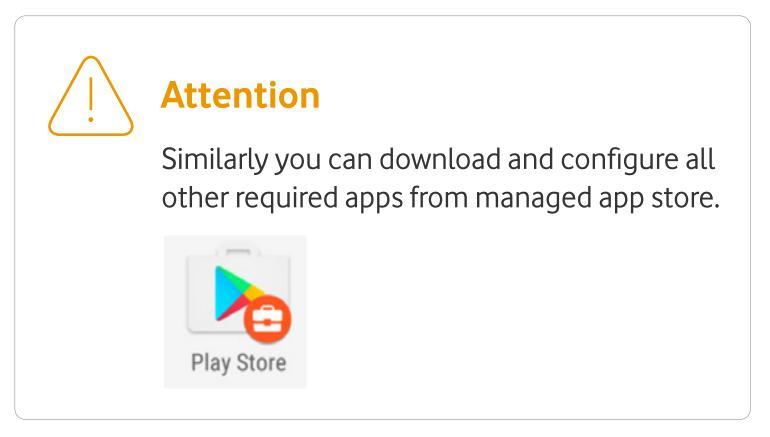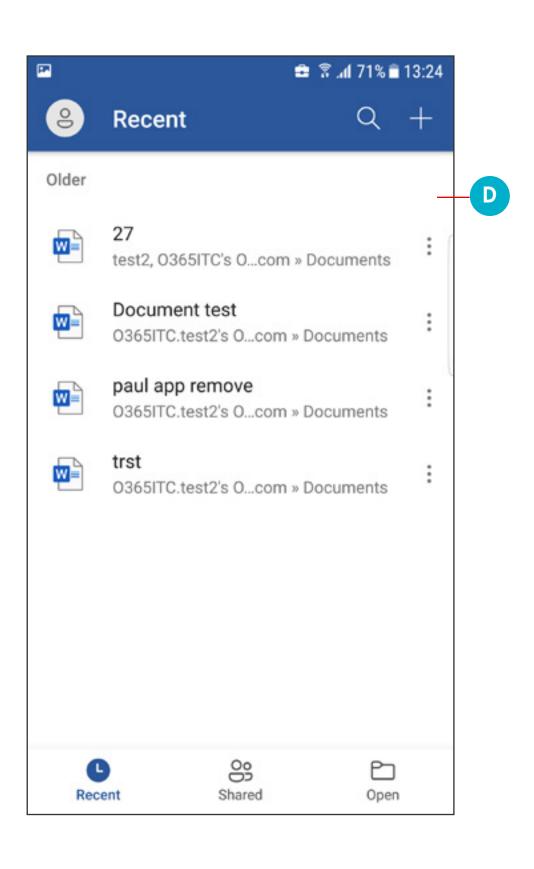
C   Configuring office

If you need IT support please use the **My IT self service** to raise a ticket, or contact your local **Customer Service Desk**.

4. O365 & Apps Installation

D You will able to see the **Word documents**

⚠ Attention

Similarly you can download and configure all other required apps from managed app store.

If you need IT support please use the **My IT self service** to raise a ticket, or contact your local **Customer Service Desk**.

Thank you